# TACTICS FOR TOEIC

Unit 23
Listening Test Part 2 – Question - Response

Listening Test Part 2

### Question - Response

Unit 23

O FOCUS: Becoming familiar with language used in offers, request and opinions

Offers, requests and opinions are common in this part of the TOEIC test. This unit will familiarize you with the types of questions and answers choices you will see in this section.

### Test Tip 1

Social interaction, including offers, requests and opinions, is a common feature of Part 2.

Be aware of the language commonly used in these situations.

### 1 Language building: Become familiar with language for offers, requests and opinions

A. Match each question on the left with the two best responses on the right. The first one is done for you. The words commonly used in each category are in **bold**.

Match each answer to the correct question type. The first one is done for you.

#### Offers

- **1. Would you like** some help with those *c, e*
- 2. **Do you need** (any) help with setting up the room?
- 3. Can/May I get you anything?

- a. Actually, it's already done.
- b. No, I've already eaten.
- c. **Yeah**, **could you** take this box?
- d. A cup of tea would be lovely.
- e. **No, that's alright**. They aren't as heavy as they look.
- f. **That would be great**. Let's start with the tables.

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#### Requests

- 4. **Could/Can you** tell me how to use this machine?
- **5. Would you mind if** I opened the window?
- 6. May/ Can/ Could I borrow your pen for a moment?

- g. Actually, I'm a bit cold.
- H. I'm afraid it's not mine.
- i. Certainly, it's pretty easy.
- j. **Sure**, give it back after class.
- k. I'm sorry, I haven't been trained on it yet.
- l. No, go ahead.

#### **Opinions**

- **7. How was** Mr. Smitt's presentation?
- **8. What's your opinion of** their price quote?
- 9. What would you say is our greatest weakness?

- m. I don't think we'll find a lower one.
- n. Frankly, our sales staff isn't motivated.
- o. To tell the truth, it seemed a bit long.
- p. I'd say we need to lower our prices.
- q. **Good**. He really is an amusing speaker.
- r. **It seems** a bit high to me.

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- B. Now write one possible answer for each of the following questions.
  - 1. Would you care for a slice of pie?
  - 2. Can you tell Ms. Jackson that her parcel has arrived?
  - 3. What do you think of your new boss?

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### Test Tip

Common distractors for this section include use of the same word/similar sounds or incorrect meaning

Noticing these types of wrong answer can help you to choose the correct one.

### **2** Test Tactic: Identify and answer time and location questions.

For the question below, choose the correct answer. Tell your partner why the other choices were wrong: because they have the same/similar sounding word or because the meaning is incorrect.

- 1. Is there anything I can do to help with the project?
- 2. Do you have a calculator I could borrow?
- 3. How was your test?

- a. Yes, they finished the project.
- b. No, That's fine. It's already taken care of.
- c. We could have done it last week.
- a. Yes, I will cal you later.
- b. I remember you borrowed it last week.
- c. Sorry, I left mine at home.
- a. You have to pass the test to get a license.
- b. On Wednesday.
- c. Harder than I expected.

#### **Test Tip**

Repeat each question and answer choice silently after you hear it

This will help you to remember and compare the meanings.

#### Tactics Checklist

- ✓ Listen for vocabulary common to offers, requests and opinions.
- Listen for and eliminate common types of distractors.
- ✓ Repeat each question and answer choice silently after you hear it.

Follow up: Now listen to two more questions followed by three answer choices. After each answer choice, pause, the audio and repeat what you heard. If it is correct, circle the letter. If not, mark the distractor type(s).

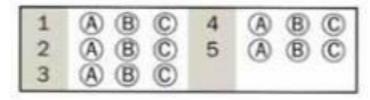
Listening 1.62

<ul> <li>1. (A)  same word/similar sound.</li> <li>(B)  same word/similar sound.</li> <li>(C)  same word/similar sound.</li> </ul>	incorrect meaning incorrect meaning incorrect meaning
2. (A) same word/similar sound.  (B) same word/similar sound.  (C) same word/similar sound.	incorrect meaning incorrect meaning incorrect meaning

### **3** Tactic Practice Listening 1.63

Use the tactics you have practiced for the next five questions. Pause the audio after each one to allow you to repeat each question and answer choice to your partner.

Listening 1.64



Follow up: After each question you will have one minute to discuss with your partner which answer you chose and why.



#### **Understanding Natural English**

In natural spoken English, sounds are sometimes changed, combined and dropped. Listen to these sentences spoken naturally and write in the missing words.

..... carry these books for me?

.....mind showing Kim the supply room?



## Mini Test

Listening 1.65

Now apply the Test tactics at the actual test speed with questions 1-12.



You will have 5 seconds at the end of each item to make your choice. You must then be ready to listen to the next question.

1	A B C	7	A B C
2	A B C	8	A B C
3	A B C	9	A B C
4	A B C	10	A B C
5	A B C	11	A B C
6	A B C	12	A B C



### **Learn by doing: Time and location questions**

Look at the model conversations below. Practices them with a partner. Then make similar conversations by replacing the words in bold with the words below.

A: Would you like me to call you a taxi?

B: N. It's not far. Thanks

#### **Requests**

C: Can I reserve a table for 8:00?

D: Sorry, we are fully booked for this evening.

#### **Opinions**

E: What do you think about the changes to the retirement plan? F: I'm sure a lot of people will be upset.

Offers	Requests	Opinions
open the door for you?	I borrow 10 dollars till pay	the new sales manager?
hala yay with yayr hamayyark?	day?	vour now anartment?
help you with your homework?	you give me a and with this table?	your new apartment?
lend you some money?	you work late this Wednesday?	our chances of getting the
		contract?
No, thanks.	Yes, (of course).	(He) seems(friendly).
That would be great.	Sure, (I'd be glad to).	It's great. I'm really pleased.
Yes, please. I'd appreciate it.	I'm afraid/sorry. (I can't).	Frankly, I think we have an
		excellent chance./I don't think
		we will

Follow up: make more offr, request and opinion conversation, using your own ideas and words from the unit.

## Further study.

Think of one offer, request and opinion you have used or heard recently and write them out in English. In the next lesson, say them to your partner, who should respond appropriately.

## Quiz 23

ı. Cc	implete the words.									
1.	I'd like toa table for fo	our at 8:00 P.M.								
	(A) borrow	(B) quote	(C) reserve							
2.	We'rethe shipment t	to arrive on Friday.								
	(A) delivering	(B) expecting	(C) motivating							
3.	They were verywhen	they heard the bad	news.							
	(A) amusing	(B) terrific (C) upset								
4.	First you need tothis f	form and attach a ph	otograph.							
	(A) fill	(B) fill out	(C) fill up							
5.	He spent more time with	his grandchildren aft	er his							
	(A) license	(B) maintenance	(C) retirement							
6.	I've changed myabo	ut the new manager,	he's not as efficient as I thought.							
	(A) opinion	(B) policy	(C) quote							
7. F	Please send this by courier	and have it by hand	d.							
	(A) booked	(B) chaired	(C) delivered							
8. 9	8. Students are not allowed to use ain the math exam.									
	(A) calculator	(B) committee	(C) license							
9. \	Who calculated these figur	es? They really don't	to me.							
	(A) borrow	(B) make sense	(C) expect							

### Quiz 23

2. Find eleven words I the puzzle. Then match them with their definitions.



- 1. a proposed price
- 2. to reserve a room or a table
- 3. a set of ideas used to make a decision
- 4. a document that allows you to do something
- 5. funny
- 6. honesty
- 7. to feel grateful
- 8. to take something and return it later
- 9. to make people want to try harder
- 10. very good
- 11. work done to keep something in good condition

## **Next:**

## Tactics for TOEIC

Listening Test Part 3 Conversations Unit 24