# TACTICS FOR TOEIC

Unit 6
Reading Test Part 6 – Text Completion

Reading Test Part 6

### **Text Completion**

Unit 6

**FOCUS**: Using context to choose the correct verb form and meaning.

In the TOEIC test you will be asked to distinguish between different verbs as well as different forms of the same verb. This unit will help you to find clues in the questions and choose the correct answer choice.

#### **Test Tip**

### Choose the correct verb form

Some questions provide four options that feature different tenses of the same verb. Look at the sentence (and the rest of the passage if necessarily), then decide what tense is required, and then choose the correct option.

### ${f 1}$ Language building: Present/past tense verb forms

#### Present tense verb form

Read the information above verb forms below. Then complete sentences 1-4 by using the correct present tense form of the verb.

### **Present simple**

base form (he/she/it + s)
(Happens regularly or always true)

e. g Our summer interns <u>work</u> very hard. She <u>works</u> in the main office.

#### **Present continuous**

am/is/are + verb + ing
(Happening right now and not finished yet)

e. g
I <u>am waiting</u> to see the doctor.
He is waiting till her birthday to buy the present.

- 1. They often ...... (play) golf with their customers on Saturday.
- 2. I was just informed that the parts ...... (still/sit) on the ship waiting to be unloaded.
- 3. The customer ...... (sigh) his name on the insurance form as we speak.
- 4. Mary ..... (work) as a cashier in the bank in Wilkins Street.

#### Present tense verb form

Read the information above verb forms below. Then complete sentences 5-8 by using the correct past tense form of the verb.

Past simp An action or actions com	Past continuous	
e.g. I <u>installed</u> the software.  They <u>brought</u> the package  The	(-) d not + base form  g. ne repair person <u>did not</u> k the problem.	<ul> <li>was + were + base form + ing</li> <li>(past action that continued for a period of time when another action interrupted it.)</li> <li>e.g.</li> <li>He was driving slowly.</li> <li>They were working in the office when the power went off.</li> </ul>

**Test Tip** 

Sometimes the

give enough information to

and vocabulary knowledge.

answer

sentence may not

choose the correct

In this case look at the rest of the text to fin the correct option.
These questions can test both grammatical

[	5. The workers (stand) around waiting for the manager to arrive for over an hour.			
6. I (work) in the back when the customer arrive.				
•	7. I (drop) Sally off at the bus stop more than an hour ago.			
8. They (not/go) to the conference.				
<b>Follow up:</b> With your partner, compare your answers to questions 1-8, and pick out the word(s) in the sentence that told you what the verb form should be.				
2 Test Tactic: Use the clue to choose the correct word.				
<b>A.</b> Read the text and decide if the missing verb should be in present or past form. Circle the words of the of the text that helped you identify the correct tense. then with a partner guess the words that could go each blank.				
	All first-year engineering students (1) the story of Herbert Mansfield when they enter university.  Present Past			
	Before his invention of the steam converted in 1903, Hebert (2) as a design engineer for manufacturing company.  2. Present Past			

He (3) in a small, tidy, very average house outside Billington.	3. Present	Past
He (4) at the National Institute before receiving his degree in engineering.	<b>4.</b> Present	Past
It wasn't until several years later that he (5) the invention that would change the world.	<b>5.</b> Present	Past
Many of the most influential scientists still (6) it to be the greatest breakthrough of the century.	<b>6.</b> Present	Past
Currently the city (7) a monument to this very important individual.	7. Present	Past

**A.** Complete the text using the verbs in the box. Did you guess correctly?

made believe lived studied is building worked learn

		ok at the senter ecide which wor		or clues in the se	ntences around	d each blank to help yo	ou
1	l.		he mountain trails a	,	erous. Traveler	s are encourage to mo	ve
			(B) cheerfully		(D) perilo	ously	
2		·	eren't distributed	the	e first part of th	ne presentation. They	
		(A) after	(B) while	(C) during	(D) until		
3	3.		ours of discussion t . Due to the budget (B) price		ould need to b		he
2	4.	It wasn't the la	argest company. it v	vas,	, one of the	most highly respected	in the
		(A) furthermor	e (B) ther	refore (C) a	additionally	(D) however	

**Follow up:** Compare your answers with your partner and explain which words gave you clues to the answers.

### **3** Test Tactic:

Read the sentences for questions 1-3, decide which tense is needed and think of a word that would fit. Compare your ideas with a partner. Then quickly choose the correct answer.

Questions 1 – 3 refer to the following letter.

### Tactics Checklist

- ✓ Choose the correct verb form.
- ✓ If there are no clues in the sentence, look to the rest of the text.

Re: Diesel generator – Order No. B90008

Dear Mr. Johnson,

I am writing to complain about the large diesel generator that we ...... from you.

- 1. (A) receive
  - (B) received
  - (C) are receiving
  - (D) to receive

Upon unpacking the equipment, we found the width of the mounting brackets to be almost 8 inches longer than we had ...... in our design specifications.

- **2.** (A) noted
  - (B) informed
  - (C) talked
  - (D) spoken

These will help to be replaced immediately as the generator must be installed by the end of the week.

Furthermore, the unit was sent without an instruction manual for the main control unit. Please send this out in the same shipment as the correct mounting bracket.

It is vital that we receive these parts by Tuesday. late delivery ...... our own.

- **3.** (A) affects
  - (B) affected
  - (C) will affect
  - (D) has affected

Yours sincerely,

Thomas Hardings

Thomas Hardings

Director



### **Mini Test**

Now apply the *Test tactics* at the actual test speed with questions 1 - 12.



Recommended Time: 6 minutes (or less)

Try using the 2-pass method to help you make the most of the time available. Try to spend no more than about 30 - 45 seconds on each item. If you don't know the answer, guess and move on.

Questions 1 – 3 refer to the following letter.

(D) said

possible shipping problem.

Specifically, the SS Liberty Star, due to arrive in Jakarta on March 22, ...... to arrive as scheduled

- **2**. (A) failed
  - (B) fails
  - (C) failing
  - (D) fail

This vessel was carrying a consignment (B/L 8974) for our clients; we would like to know why the vessel has been ...... and when it is expected to arrive.

- 3. (A) delayed
  - (B) replaced
  - (C) done
  - (D) repaired

A prompt reply would be appreciated in this matter.

Yours sincerely,

Emerson Filhe

**Emerson Filho** 

**Questions 4 – 6** refer to the following letter.

### Memorandum To: Alvin Kurosawa, Vancouver Branch Manager From: Melville Bromwich, Accounting Section Alvin, I am just ...... to confirm that my colleague Tom Brooks and I will be in Vancouver at the end of **4**. (A) write (B) writing (C) written (D) to write next week for the annual expenses audit. Could you please ask one of your employees to arrange our accommodation? We are planning to arrive on the 14<sup>th</sup> and ...... on the 19th. **5.** (A) left

(B) leaving

(C) had left

(D) leave

With the changes in deadlines, we are likely to be extremely busy. So ...... I don't think we will

- **6**. (A) whereas
  - (B) therefore
  - (C) however
  - (D) moreover

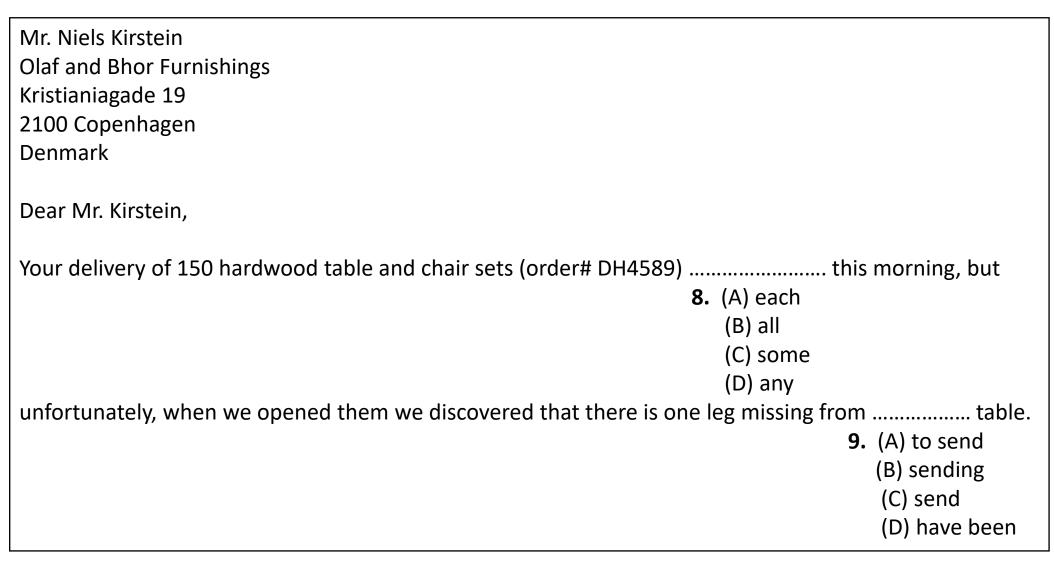
be able to find time in a hockey game a you had previously suggested.

Thanks in advance for any assistance with the hotels. We are looking forward to seeing you next week.

Yours truly,

Mel

**Questions 7 – 9** refer to the following letter.



Friday, August 16, at the latest.

I look forward to hearing from you in the next day or so.

Yours sincerely,

Alfred Axely

Alfred Axely

**Purchasing Director** 

### **Questions 10–11** refer to the following letter.

Dr. Barbara Nguyen

Family medical Group

2825 Quebec St., Ste.41

Denver, CO 80207

RE: Repair order #2089 – P29 micro video camera

Dear Ms Nguyen,

I am writing to you regarding the micro-video camera you ...... with us repairs.

- **10.** (A) left
  - (B) were leaving
  - (C) leave
  - (D) will leave

After thoroughly inspecting it, I must inform you that it will take approximately one week longer to repair than we originally thought. When we ...... the inner working as part of the maintenance

11. (A) cleaning

(B) were cleaning

(C) clean

(D) have cleaned

procedure, we found that the shutter was slightly bent and the lens ...... stock, but the shutter

**12.** (A) in

(B) for

(C) on

(D) at

will need to be ordered from the manufacturer in Germany.

I would appreciate if you could call me to confirm that you wish us to proceed with the repairs.

Yours sincerely,

Colin Bowie

Colin Bowie



### **Grammar Practice**

A. Read three shorts text and put the verbs in the correct tense.

#### 1. Business letter

### 2. Complaint letter

Last month your company (1)(put) in the new automatic doors on our warehouse. Since the	en
we have twice had problems with the first case, they didn't (open) when the operator (3)	
(press) the button and we had to call in a machine to fix them. In the second case, the doc	ors
suddenly closed when a truck (4) (come) into the garage. This (5) (delay	)
the delivery of an important consignment of goods.	

### 3. E-mail

Sally,	
Have you been told that jack Benson (1) now	(work) on the Dorfin Project? As
you know, he previously (2) (manage) our Texas outfit, but	he (3) just
(arrive) this morning from Dallas and (4) (need) accommodation	ons near the office.

### Quiz 6

#### 1. Choose the correct word. 1. I'd like to .....about the poor service I received last week. (A) evaluate (B) complain (C) confirm 2. Please would you ...... That the parts will be available next Tuesday? (A) install (B) complain (C) confirm 3. We were pleased to receive a ..... reply from the company. (A) prompt (B) vital (C) tidy 4. Ms. Lloyd is very ...... She had changed the director's mind about many issues. (A) influential (B) tidy (C) prompt 5. They are going to decide about ..... our premises next week. (A) licensing (B) licensed (C) license 6. A new air conditioning system is being ...... today. (A) reached (B) installed (C) carried 7. Mr. Rawson's deck is usually very ....., but today it's covered in papers. (B) vital (C) tidy (A) prompt 8. It is .....that the generators is repaired immediately. (B) influential (A) prompt (C) vital 9. When the goods arrived they were ...... (A) damaged (B) damages (C) damage

## Tactics for TOEIC - Incomplete Sentences

#### 2. Match the words with the definitions.

audit consignment customer fail foremen invention monument specification

- 1. a formal examination of a company's accounts
- 2. if you don't succeed
- 3. a large amount of goods which are delivered to somebody else.
- 4. a description of something especially something technical
- 5. a person that buys something
- 6. a new creation or discovery
- 7. something which is built in memory of somebody.

### **Next:**

### Tactics for TOEIC

Reading Test
Part 7 Reading Comprehension

Unit 7